



City of Barre, Vermont

“Granite Center of the World”

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TO: Steven Mackenzie, City Manager

FROM: Nicolas Landry

DATE: September 30, 2016

RE: Citizen Feedback Summary, FY17 QTR 1

Forms Received	Invalid Forms	Active Forms	Closed Forms	Closing Rate	Forms per Day
87	4	4	79	95%	0.72

Type	%		Department	%	
Comments	11	13%	City Manager	33	38%
Suggestions	11	13%	Permit, Plan, Assess	03	03%
Questions	10	11%	Clerk/Treasurer	01	01%
Concerns	51	59%	DPW	32	37%
Compliments	04	05%	PSD	08	09%
TOTAL	87		BCS	10	11%
			TOTAL	87	