

CITY OF BARRE
ADA Committee
MEETING AGENDA
Time: Apr 25, 2022 03:00 PM Eastern Time

Join Zoom Meeting

<https://us02web.zoom.us/j/85099583057?pwd=Ly9FcWtkUEFUbzJldXJnT1VZQjZldz09>

Meeting ID: 850 9958 3057
Passcode: 653958
One tap mobile
929-205-6099

1. Call to Order:
2. Adjustments to Agenda:
3. Approval of last meeting minutes
4. Voting for Chair, Vice Chair, & Secretary
Nominations from last month are: Bern – Chair; Hillary – Sec/share organizing with Bern; Vice Chair – open;
5. Vote to increase membership up to seven (7) actively participating members.
6. Unfinished Business:
 - a. Review SeeClickFix (see info lower in agenda) and poster for distribution at BHA. (Hillary and Bern)
 - b. City requirement to Record meeting – use City ZOOM or some other way?
7. New Business:
 - a. Grievances – (Jeff – others)
 - b. Submitted letter of support from ADA committee for the Barre Historical Society 4 stop lift at the Old Labor Hall, to Jody. (Bern)
 - c. Take note of other city committees we serve as liaison or attend in support of ADA; committee collaborations.
 - d. Form working group – downtown problem areas (Ericka) – and using SeeClickFix
8. Next Meeting date: June 27 (bern will be away)
9. Adjourn:

NOTES:

1. See ClickFixworks by creating a report that is generated to staff for a solution. Please understand some items will require a more methodical approach. We will

address the issue in a timely manner when we have an appropriate response. The app is a community-driven communication tool and request management system that bridges the gap between residents and management to increase resident engagement and improve resident services. Engagement, Communication and Efficiency. Download the mobile app and report issues. Encourage residents to report issues directly. Follow issues in your area. Congratulate staff on resolved issues and a job well done. Promote the service through your social media networks. The benefit for SeeClickFix over the "Citizen Feedback" is that we can track areas of the City that have "hotspots" for requests, and the public can see our progress on the request. To download the app or make a report/request: SeeClickFix https://seeclickfix.com/barre?fbclid=IwAR1OQuTXV3R7OI_EV_1ZaIJAmoF9-2O_yxhVDPL5QFntW3PMjxk45rHBhf8

2. Attached Poster/flyer for SeeClickFix

New Barre City, Citizen-Reporting App for your smart-phone

"SEE CLICK FIX"

See a Problem that can be fixed? (ex: blocked storm drain, street-light out, tree on the sidewalk, broken sidewalk) Contact Barre City Department of Public Works using the **SEE CLICK FIX** app for your phone. You can even take a photo to send!
(For emergencies – call 911)

How to Join up or Make a Report:

-Download the **SEE CLICK FIX** app

You can find the app, and videos about the **See Click Fix** Program on the Barre City Website.

<https://www.barrecity.org/see-click-fix.html>

OR go to the Barre City Website; enter See Click Fix in the search – and you'll be there! (you may also do this on your computer at home) All the directions you need are right there.

The Process:

1. You make a report on **SeeClickFix** (register or be a guest)
2. Your info is received by the city
3. You can check to see the status of your report!
4. Reports do not get lost, but may not be addressed immediately for various reasons, but are seen and progress is tracked by the city.
5. You can even say, "Thank You!"

See Click Fix – Barre City